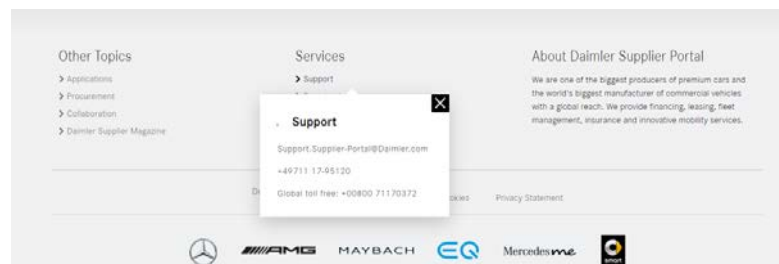


## Supplier Support New Procurement System *proQ*

### Here you can find support!

1. The **Supplier Support** will answer any questions and concerns regarding our new procurement system *proQ* in the Daimler Supplier Portal. You can reach the support via phone at +49711 17 95120 or +800711 70372 or via the e-mail address [Support.Supplier-Portal@Daimler.com](mailto:Support.Supplier-Portal@Daimler.com) from Monday to Sunday between 6:00 am and 10:00 pm (CET).

You also can find the phone numbers as well as the e-mail address in the footer of the Daimler Supplier Portal via Services > Support.



2. Furthermore, you have access to our **live-trainingtool WhatFix**. WhatFix offers active and direct learning in the new procurement system *proQ*. The live-trainingtool WhatFix is available in the applications *proCure* with eDocs and *proSource* and guides users step-by-step through the system. You can find two orange icons directly in *proQ*: The Task List at the bottom left and the Self Help at the bottom right. The WhatFix Task List offers an overview over all relevant flows. Flows are interactive step-by-step instructions, which are leading users directly through the system and show how to create/edit documents or execute app-specific tasks. The Self Help contains various useful information like contact details of the support and important links and answers of frequently asked questions

